Actions in response to suggestions in User Survey conducted Sept 2009 (implemented on release of the rebranded website)

Summary of comments	Response to the comment
Functionality:	
User guidance in PDF format	As the science reports are in PDF format it was decided that the guidance was better placed remaining online
Pages must print easily	Pages now print easily. Can't verify this for the user interface
Multiple pop-up windows aren't good	This has been eradicated, unless the link points to an external website, the user interface or PDFs
Prepared maps and graphs:	
Being able to download a single map from the pre-prepared maps	An FAQ has been added as to why it is not best practice to download one map
Greater flexibility with pre-prepared maps and graphs – different combinations	Sets of maps will become available for presentations over the next three months.
Structure:	
Navigation in the website is not intuitive. It is hard to find your way back to the site if you click on links that lead away from the main site.	Website has a new structure which should make it more intuitive
Do not want as many layers in the website (have to click too many times to get the information you need) and not as many new popup windows	Website has a new structure which should make it more intuitive
Clearer structure for the website	Website has a new structure which should make it more intuitive
Breadcrumbs on the guidance site to see where you are	Implemented
Functionality and structure:	
Search function – better more logical navigation	Site search function changed to exclude user interface site which should increase functionality
All the things that aren't on the UKCP09 website:	
The link to the 11-member RCM ensemble at the LINK web page could be improved and its association with UKCP09 clearly stated	The link has been changed to direct to the correct download page
Language:	
Decrease jargon and technical wording on website	This is ongoing and will continue after the release of the rebranded website
Simpler language to explain the terms (non-scientific definitions under help, include a 'I didn't understand this' function).	The glossary has been expanded into an index to include many more terms and act as an entry to the website.
Simpler language to explain the probability levels / confidence limits (10% and 90%) and the 50% 'hedging our bets'	A section on probability in UKCP09 is being prepared
A little rewording around the "Probability" word	A section on probability in UKCP09 is being prepared
Not to exclude the scientific definitions under 'help' but perhaps a 'didn't understand this? try clicking here' type button	The restyled index should be more accessible

Explanation of how to interpret and communicate uncertainties	This should be included in new section on interpreting probabiities
Extra guidance:	
Example walk-throughs, tutorials, and case studies	A new page is being prepared detailing what is available on the training site. There are also more case studies now.
More information on limitations (e.g., sub-grid scale phenomena (convective rainfall) and what that means for interpreting flooding)	These are now being incorporated into the index
More information regarding coordinate system and how easily it can be transferred to BNG	This is now an FAQ
User guidance for different industries	This is beyond UKCIP's remit. However, case studies could be used to somewhat cover this request.
Guidance improvements:	
More illustrations on how to use the different products, eg. How to interpret a CDF with an actual real-life example. Maybe could be achieved with better links between products and case-studies	Some of this is already part of the intermediate training course but this will be an ongoing activity to add these sections to each of the products in the guidance
Greater support needed in how to interpret the output	There is now an online discussion forum http://moodle.ukcip.org.uk/login/index.php
Better explanation of sea-level rise / coastal projections	Some of this is already part of the intermediate training course but this will be an ongoing activity to add these sections to each of the products in the guidance
Clearer guidance on what the WG outputs mean. Interpretation of the hourly and daily weather generator output.	Some of this is already part of the intermediate training course but this will be an ongoing activity to add these sections to each of the products in the guidance
Understanding application:	
Development of decision pathway for what data source to use	This is an ongoing activity to be considered post the release of the rebranded website
Greater clarity as to who might want to use each element, and very clear demarcation between elements	This is beyond the remit of the UKCIP user guidance
Step-by-step guide on producing specific outputs (e.g., maps, weather generator outputs)	This is covered in the training modules and the user interface guidance
Miscellaneous	
A network to help researchers using the UKCP09 data to interact. A page on the UKCP09 site where researchers could describe their activity would be good.	There is an online UKCP09 discussion forum
Development of additional tools to make things less computationally intensive	A website has been developed to allow users to download data without having to click through the user interface